



Ahmad Al Sheikh

Technical Manger Specialist

📍 Amman, Jordan

☎ +962789647887

✉ ahmad@asheikh.me

🌐 <https://profile.asheikh.me>

Summary

Professional Summary

Innovative and results-driven Technical Manager with over 10 years of experience in managing and developing enterprise applications, business solutions, and IT systems. Expertise in software architecture, application development, and system optimization. Adept at leading technical teams, enhancing system efficiency, and delivering scalable solutions to improve business processes. Passionate about implementing cutting-edge technologies to drive digital transformation and operational excellence.

Experience

June, 2023 - Present

Trust Soft / Solid Soft

Technical Manager Specialist

Amman, Jordan

🌐 <https://trustsoftjo.com>

- Led the design, development, and deployment of ERP, warehouse management, and accounting systems.
- Engineered customized software solutions to optimize business workflows and enhance operational efficiency.
- Developed and maintained robust MSSQL databases for high-performance enterprise applications.
- Provided strategic direction for system integration and automation, reducing manual processes and errors.
- Conducted in-depth analysis of business needs to develop tailored solutions that drive productivity and profitability.
- Trained and mentored technical teams on software development best practices and emerging technologies.
- Managed IT projects, ensuring timely delivery and alignment with business goals.
- Oversaw system security, compliance, and infrastructure improvements.

Sep 2013 - June 2023

Moments Telecomedia

Technical Manager

Al Madina Al Monawara St., Amman, Jordan

- Spearheaded the development and implementation of enterprise IT solutions to streamline business operations.
- Managed full software development lifecycle for in-house applications, ensuring scalability and security.
- Led cross-functional teams in designing, deploying, and maintaining mission-critical applications.
- Oversaw database administration and optimization to support business intelligence and reporting.
- Enhanced system reliability and performance through automation and cloud-based solutions.
- Integrated CRM and ERP systems to unify customer and business data for improved decision-making.
- Developed APIs and web services to support interoperability between business applications.
- Implemented IT governance policies and best practices to ensure compliance and security.

Jan 2013 - Sep 2013

Moments Telecomedia

Technical Support Specialist

Al Madina Al Monawara St., Amman, Jordan

- Provided end-to-end IT support, troubleshooting, and system administration for corporate environments.
- Diagnosed and resolved issues related to servers, networking, and enterprise applications.
- Assisted in managing and configuring ASP.NET-based systems, TV broadcasting solutions, and database-driven applications.
- Coordinated with vendors and clients to ensure seamless software and hardware operations.
- Maintained system documentation and conducted user training on new technologies and applications.

Education

2009- 2013

Jordan University

Computer Information Systems

Bachelor's Degree

2009

Universal Schools

High School

References

Hussam Dahbour

Direct Manager

+962 7 9544 3446

Omar Al Jaber

Colleague

+962 7 9820 9193

Alaa Ghanayem

Colleague

+962 7 9084 7388

Skills

System & Application Development

ASP.NET (WebForms & MVC), C#, Windows Services, API Development

Database Management

MSSQL, MySQL, Database Optimization, Data Modeling

Enterprise Solutions

ERP, CRM, Business Process Automation, System Integration

Cloud & DevOps

Virtualization, Cloud Computing, IIS, Hosting, Server Administration

Software Architecture

Solution Design, Microservices, Scalable Systems, Performance Optimization

Project Management

Agile Methodologies, Team Leadership, Technical Training

Soft Skills

Teamwork, Leadership, Problem Solving, Communication, Time Management, Attention to Detail

Certifications

Introduction To .Net Framework 3.5 (30 hours)

Excellent Train

ADO.Net 3.5 using VB.Net (30 hours).

Excellent Train

Web Application Development Using ASP.Net 3.5 (30 hours).

Excellent Train

Linux and open-source course.

Jordan University

Languages

Arabic

Mother tongue

English

Fluent